



EMZOR QUALITY POLICY

In pursuit of unlimited wellness of our esteemed customers, Emzor provides world-class healthcare products and services at prices that create value for all stakeholders. Our business processes and activities are conducted in line with applicable statutory and regulatory requirements.

In achieving these commitments, we create conducive environment that inspire our people to continuously reach for excellence, innovation and shared learning while benchmarking best practices.

This we achieve by:

- ❖ Ensuring that our quality policy is appropriate to the purpose of the company and demonstrates our commitment at every level of our operation to complying with the requirements and continual improvement of the quality management system.
- ❖ Promoting teamwork and risk management actions.
- ❖ Ensuring that the company policy provides a framework for establishing and reviewing quality objectives.
- ❖ Ensuring that the quality policy is communicated, understood and applied within the organization.
- ❖ Ensuring that the quality policy and other related statements are reviewed as the need arises for continuing stability.